



# Linn County Health Department

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**Public Health**  
Prevent. Promote. Protect.

## NOVEL CORONAVIRUS / COVID-19 **SHELTER-IN-PLACE** **SERVICES AVAILABLE**

During the Shelter-in-Place Order, Linn County will have services available to assist those in need. Please note these services will only be available to those with known COVID, under quarantine for travel or exposure without known disease, and listed high-risk groups. A screening process will be used to determine those who meet the criteria. If you don't meet the criteria listed below, but have a substantial need, please call as we will consider assistance on a case-by-case basis.

### WHO ARE SERVICES AVAILABLE TO?

- Those at high risk of severe illness from COVID-19:
  - Are Age 60 or Older; or
  - Have Heart Conditions; or
  - Have Diabetes; or
  - Have Lung Disease; or
  - Have a Compromised Immune System.
- May have a physical or mental impairment that create special medical needs or the need for special assistance
- Those who have been quarantined or are sick with COVID-19

### WHAT SERVICES ARE AVAILABLE?

- Grocery Delivery
- Medication/Medical Equipment Delivery
- Trash Pick Up (when not under private contract)

### HOW TO REQUEST ASSISTANCE?

- **Call (913) 795-7302, Monday – Friday from 8:00 AM – 4:00 PM**
  - **Press 1** to Report Possible COVID-19 Symptoms
  - **Press 2** for the Voluntary High-Risk Registration
  - **Press 3** for Grocery & Medical Delivery Services
  - **Press 4** for Trash Pickup Services

Depending on the volume of need, services may not be available the same day they are requested. These services will only be available Monday – Friday. Requests received on Friday may not be available until the following Monday. Please be patient as we try to service those in need.

**If you are experiencing life threatening symptoms, PLEASE CALL 911.**

For the most up to date information & the full Order to Stay at Home go to:

<https://www.linncountyks.com/information-about-the-2019-novel-coronavirus-covid-19>